

# Boston Scientific LUX-Dx<sup>™</sup> myLUX<sup>™</sup> patient app

### **Staying Connected**

Keeping the myLUX patient app open and connected is crucial for your health care provider to access the latest data.





1



Always keep your smartphone charged, powered on, and connected to the internet via cellular signal or WiFi connection.

2



Keep Bluetooth® enabled on your phone, allowing the app to connect to your LUX-Dx ICM device. 3



Keep your smartphone within 2 metres of you while you are sleeping at night. 4



Unlock your phone and open the myLUX app.
If you see a red icon, your app is not connected.

myLUX

Tap 'Check your connection' and follow the on-screen instructions.

A green screen appears when your app is successfully reconnected. Tap 'Exit'. 5



Open your myLUX app every once in a while. Always look for a blue screen and a check mark icon after you open your app.

This confirms that your monitoring is up to date.
No further action is needed from you.

To ensure uninterrupted data transfer, remember these five key steps.







## **Best practices**

#### Stay connected

- Do not close the app (i.e., do not swipe up)
  - If the app is closed for an extended period, you will get a notification – timing depends on your data transfer schedule.
- Reopen the myLUX™ app if you restart your smartphone.
- **Disable battery-saving features** that limit background activity (e.g., power saving, low power, battery optimisation, etc.)

#### Remain up to date

- **Keep notifications turned on** for your myLUX app to be updated in real time.
- Keep background refresh and background data usage on.



### Need help?

To learn more about the myLUX app, scan this QR code to visit the myLUX tutorial website.



Contact Boston Scientific
RhythmCARE™ Patient Services
at RhythmCARE\_EMEA@bsci.com,
Monday to Friday 7:30 AM to 4:30 PM
(GMT), or scan the QR code to get in
touch with our RhythmCARE experts.



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